

Start Your day with the right information

What you need to know when you open up shop each day?

1. What's being assessed today!
2. What's coming in today!
3. What's going out today!

This information is available to you on one report screen with just 3 clicks of the mouse.

1. Click on the blue **Ass** on the bottom right of any OVD
2. Click on **IN** on the right of this report screen
3. Click on **OUT** on the right of this report screen
4. Clicking the + (plus) and - (minus) on the right of the screen brings up the previous or next days appointments



this issue

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Auto-Quote Leads the Way

The eMTA Version 2 Realistic times Guide was released on Monday 5th September. Auto-Quote is the first estimating software program to develop, test and release this interface. Other software providers have months of work ahead of them.

All Auto-Quote clients who have the NTAR program will have access to the eMTA Version 2 Times.

It is important to note that these eMTA Times are not controlled by an insurance company.

MTA guarantees and assures that changes, where justified, will be made in Real Time.

Graham Judge is now the Realistic Times Manager for MTA New South Wales and we wish him all the best in his new position.

If you have any concerns regarding the times and/or an operation that could be added to the crash list, please contact Graham at MTA - graham.judge@mtansw.com.au

Prospective eMTA Classes

We have been overwhelmed with requests for information regarding eMTA times and how to use this option within Auto-Quote. In response to this, we are planning to hold evening classes at Auto-Quote Head office in Penshurst between 6 and 8pm. Please register your expression of interest in these classes by emailing - aqadmin@auto-quote.com

Every day at Auto-Quote something new is added to the Program. One repairer described it as, "like having an employee who is continually working hard to add to the efficiency of a business".

Brian from Cronulla Smash Repairs asked for the ability to make the Images on the OVD larger and John from Embassy Ontime Collision requested there be a flag on the OVD to alert the user when there is a listed email address for the Owner.

The above are just two examples of the many Efficiency bonuses that have been added into Auto-Quote to increase its effectiveness. Version 1.24.78 has just recently been made available. Please ensure you have downloaded it and responded to our email.

We encourage you all to email us at aqadmin@auto-quote.com with any suggestions you have that may contribute to the efficiency and effectiveness of the Auto-Quote Software so that everyone can benefit from it.

Larry Hanagan

AQ AUTO-QUOTE

From the Sales Desk by Reyleen Pollock

Backup has been a major concern for a lot of our clients. Auto-Quote now offers an option for Off-Site Backup -

Ditto Off-Site Backup

- simple
- effective
- automated
- inexpensive
- ensures your data is safe and secure

AVG Renewals

We recommend AVG for your Anti-Virus software

When the renewal advice pops up on your desktop contact us to arrange your renewal

Toner Cartridges

For cost effective, genuine, fast replacements contact The Cartridge Warehouse
www.thecartridgewarehouse.com.au

Always purchase genuine replacements to avoid disappointment and/or damage to your printer(s)

For any questions regarding Sales please feel free to contact me on 02 9570 7855 or email sales@auto-quote.com



Techno-Topics

Covers the most asked technical question from the helpdesk.

Q: Why do my email messages sit in the Outbox and continue to try to send without sending?

A: For outlook express users. If you have emails 'stuck' in your 'Outbox' it could be one of two things causing it -

1) An Invalid email address

If this is the case, simply delete the email from the 'Outbox' & re-send with the correct email address.

2) Your 'Sent Items' folder is full

Each folder in Outlook Express has a maximum storage capacity of 2Gb.

When the 'Sent Items' folder reaches this limit it cannot receive any more messages. When a message is successfully sent it is moved from the 'Outbox' to 'Sent Items', if 'Sent Items' is full the message is rejected & stays in the 'Outbox'. To fix this you must delete messages from the 'Sent Items' folder, this will then free up space & everything will function correctly again.

NB: This is relevant for All folders including 'Inbox' & 'Deleted Items'. If you regularly housekeep you will avoid these problems.

Online Updates

Updates are now available from our website for all financial Auto-Quote Windows clients. You will be notified by email when they are ready to be downloaded.

Please ensure that you notify Auto-Quote if you have a change of email to ensure you are kept up-to-date with the latest and greatest

WAGEZ WINDOWS

Important Information regarding Wagez Windows Users

We are receiving phone calls regarding Wagez Windows and we want to ensure you are receiving the best possible advice relating to this program.

For all support relating to Wagez Windows contact their helpdesk on:

- Telephone: 07 3051 5895; or
- Email: support@wagezwindows.com.au

Whilst we do the install and the initial training, we do not support this program at our helpdesk. Wagez Windows have their own helpdesk that you can contact for any query relating to Wagez Windows

Please mention you are an Auto-Quote client

Silhouette Smash Repairs



Silhouette Smash has been an Auto-Quote user for more than 20 years. A family owned business since its establishment in 1987, Silhouette Smash Repairs has carried on its business continuously from the same premises.

Silhouette Smash Repairs carries out work for all leading Insurance companies and its customers range from individual owners to large motor vehicle fleet operators in the public and private sectors. Most work is on late model and prestige automobiles.

On my entrance to the shop I was greeted with a warm welcome from Rosanna who after asking if I wanted a coffee introduced me to John owner/director. John says his secret to success is "customer service! If the customer is not happy he won't come back".

He says that Silhouette Smash prides itself on attention to detail when it comes to his customers and their vehicles. He adds "At Silhouette, we are technologically prepared and confident in our ability to achieve excellent results consistently"

He says "all staff have been trained in the processes & procedures underlying the company's Quality Assurance Management System which has been in place since 1995"

John is "hands on" and is at the shop 6 days a week to assure the high standard of workmanship that Silhouette Smash prides itself on, is a constant.

Besides running a tight professional ship, John makes the meanest coffee in the area.

Annie's Travels

For those of you who don't know me I am the Melbourne arm of Auto-Quote. I oversee technical, support, training and sales in Melbourne and surrounding areas. On my journey to many sites across Victoria, Tasmania, Northern Territory, Western and South Australia, I come across the occasional gossip and tidbits of info I might just like to pass on.

Beware of men carrying guns!! Apparently they can come in and shoot you, which inevitably means be kind to your customers even if they can drive you crazy.

Oh!! And please be sure to take your memory stick backup out of the premises (that is if you do as you are told and backup regularly). There has been a couple of fires lately and believe it or not computers and backup sticks burn.

Tidbit for today....

If your printer starts printing out 40 pages when you really only wanted one, don't turn the printer off. This normal procedure will leave one piece of paper stuck in the printer that you attempt with nail files and screwdrivers trying to release from those rollers. Best form of action is to remove the paper tray. Believe it or not, with no Paper, the printer can't print! Now turn the printer off and re-set, remembering to put the tray back.

Cheers until next broadcast.

Kays Korner

Hi everyone, welcome to my corner of the broadcast. I work out of beautiful Tweed Heads where one of my roles is to help with the testing and documenting of some of the ongoing Auto-Quote program developments.

From time to time I will be letting you know what is in the pipeline for the Auto-Quote program and also informing you of what is available in the current MoneyWorks program.

If you have any questions you would like to ask me please feel free to email me at -



aqadmin@auto-quote.com
Attention Kay

If you have not already upgraded to the latest version of MoneyWorks I encourage you all to do so. This month I will give you a snippet of what is already available in version 6 of MoneyWorks -

An additional Profit & Loss Report displaying percentages similar to the one we had in the Auto-Quote DOS program

Emailing of Custom Forms. In previous versions only Plain Forms could be emailed unless you purchased and loaded an additional program.

Reprint of Bank Deposit Slip

Instant graphical snapshots of performance of your business

Storing of source documents as images in transactions

Auto opening of the new period each month

Clearing of Bank Reconciliation if it has been finalised incorrectly allowing it to be redone



Invest in Training

Get the most out of your Auto-Quote system and invest in some quick bite, quality training -

- customised
- one on one
- reasonable cost

Where:

- at our quiet, state of the art premises, or;
- for time poor clients we can come to you

For more information please contact Rebecca or Debbie

Auto-Quote Classes

Benefits of attending one of our classes -

- Sharpen and Build Better Estimating Skills
- Fantastic Advantages in the latest MoneyWorks Version
- What's New in Auto-Quote

Below - Attendees at class in VIC - June 2011



Parts Update

This year has seen the Auto-Quote Parts Database continue to grow with the addition of over 60 new models. These new additions cover a wide range from the latest small entry model vehicles such as the new Hyundai Accent and Elantra models and Kia's Cerato Hatchback through to the cute new Mazda's 2 series Hatch. In the last few months Honda Australia has also released three new models with the new 2011 series Accord, Accord Euro and Jazz Hatch now available.

The 4WD and SUV market continues to grow rapidly with new models such as the Subaru Forester, Ford Territory Wagon, Holden Captiva, Jeep Wrangler and the funky new retro Toyota FJ Cruiser also now included.

Our European and prestige vehicle range has also been updated with new models such as the New Audi A6, BMW's 6 Series Convertible and Performance models like the BMW 1 Series M coupe and M3 E92 Coupe.

Volkswagen's range has also grown with the addition of the new Passat and Polo models as well as the first Volkswagen Utility ever to be released in Australia the Amarok. Volvo also continues to expand its model range with the MY11 S60 Sedan and V60 Wagon models now also available in the Auto-Quote Parts Database.

Parts updates are now available from our website for all financial Auto-Quote Windows clients each month. To ensure that you have the latest parts content and pricing you should login and follow the update instructions as soon as you receive our email notification.



Auto-Quote Australia Pty Limited
496 Forest Road, Penshurst, NSW, 2222
Ph: 02 9570 7855 Fax: 02 9570 6639
Email: aqadmin@auto-quote.com
Web: www.auto-quote.com